

# Cookies Policy

**Update Date:** 17 Jan, 2025

**Effective Date:** 17 Jan, 2025

We use a range of technologies, including browser cookies, scripts, web beacons, tracking URLs, pixel tags, and similar technologies (referred to as "cookies"), which are essential to provide, protect, and enhance our VOLTHA ENERGY CLOUD Services and your access experience. This Cookies Policy (referred to as the "Policy") explains how our cookies operate, their purpose, the data collected, and how you can manage your cookie settings.

## 1. What are Cookies

Cookies are small files containing certain information that are stored on your device when you visit our website or application. They contain data that is sent back to the website during subsequent visits, allowing the website to recognize and remember certain information about you.

Our Services may use first-party and third-party cookies. First-party cookies are set by VOLTHA ENERGY CLOUD Service provider, ATON GREEN ENERGY S.a.r.l., which are used to keep you login, enhance your browsing experience, and remember your preferences within our Services. Additionally, third-party cookies may be employed by external other providers integrated into our mobile application and website. These third-party cookies may serve various purposes such as analytics and marketing.

## 2. Purpose of Cookies

The processing of your cookies serves multiple purpose, including:

- ☞ **Strictly Necessary Cookies.** These strictly necessary cookies are necessary for core functionality of VOLTHA ENERGY CLOUD Services. They enable you to access, login, use our services. Strictly necessary cookies do not require consent from you under applicable law. You may configure your web browser to block strictly necessary cookies, but you might then not be able to use our services as intended.
- ☞ **Functionality Cookies.** These functionality cookies allow the mobile application and website to remember the choice you make or information you enter, such as your region and language.
- ☞ **Analytics Cookies.** These analytics cookies are used to monitor website traffic and optimize your user experience, and measure how you use webpages of our Services, in order to understand your behavior and improve the user experience
- ☞ **Marketing Cookies.** These marketing cookies serve the purpose of delivering advertisements on third-party websites that are more relevant to your interests. These cookies are utilized to understand your preferences and browsing behavior, allowing

advertisers to display targeted ads that align with your interests and preferences. Legal basis for the processing of personal data in connection with marketing cookies (if any) is the user's consent.

### 3. Cookies Settings

You can decide for yourself whether we or third parties are allowed to save cookies on your device or not, as the following instructions.

#### Cookies Preference

You can manage your cookie preferences and choose to block or allow strictly necessary, functional, analytics and marketing cookies, from our cookie preferences setting page.

#### Browser Setting

You have the option to change your browser settings to control the acceptance and storage of cookies. You can choose to disable or block cookies entirely, receive a warning message before accepting cookies, or configure your browser to only accept cookies from specific websites. Additionally, you can delete any cookies that have already been saved on your device. Below, you will find general instructions on how to manage cookies in some of the most popular web browsers:

[Google Chrome](#)

[Microsoft Edge](#)

[Mozilla Firefox](#)

[Apple Safari](#)

[Opera Web](#)

### 4. Cookies Information

#### Cookies provide by First-Party

We use the strictly necessary and Functionality cookies to help you to keep login in our website and use our basic services.

| Cookie Name     | Retention period | Domain         | Purpose             | Cookie Classification |
|-----------------|------------------|----------------|---------------------|-----------------------|
| tokenKey        | 6 Month          | .deyecloud.com | Keep you logged in. | Strictly Necessary    |
| refreshTokenKey | 6 Month          | .deyecloud.com | Keep you logged in. | Strictly Necessary    |

### 5. Cookie Policy Update

We update our Cookie Policy from time to time. Please do check it regularly in order to be aware of the newest version.

### 6. Contact Us

For more information on cookies, please contact our Data Protection Officer by email at [info@atongreenenergy.com](mailto:info@atongreenenergy.com) or a more detailed understanding of how we use personal information general, please refer to our Privacy Policy.